



State Assistance for Housing Relief (SAFHR) CURE Instructions

After submitting an SAFHR application, it will automatically be assigned to a reviewer. Upon review, if the application has missing or incomplete information, the reviewer may return the application to the applicant for corrections. This process is called “CURE.” The applicant will be notified by email that they have ten (10) days to login to their application with a link provided and make corrections or CURE their application. If the seven days pass and corrections are not made, the application may be discarded.

All Applications ▾

State Assistance for Housing Relief (SAFHR)
0000000013

5 of 5 tasks complete

CONTINUE

Last edited: Feb 13 2021 10:10 AM (CST)

State Assistance for Housing Relief (SAFHR)
0000000017

SUBMITTED

VIEW

Last edited: Feb 14 2021 02:16 PM (CST)

State Assistance for Housing Relief (SAFHR)
0000000032

SUBMITTED

VIEW

Submitted on: Feb 13 2021 04:22 PM (CST)

After receiving the CURE email to login and make corrections, an applicant will be brought to the application homepage. From here the status of each submitted application can be reviewed. Find the corresponding application (the application number will be in the email notification) and click “Continue.”

5 of 5 tasks complete

Last edited: Feb 13 2021 10:10 AM (CST)

REVIEW **SUBMIT**

State Assistance for Housing Rel... [🔗]

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Preview ...

APPLICATION **REVIEWS** ACTIVITY

Review Round

Reviewer

RV Reviewer

After clicking continue you will be returned to the original application. In order to see what needs to be CURED click “Reviews” and then click the small button next to “Reviewer.”

5 of 5 tasks complete

Last edited: Feb 13 2021 10:10 AM (CST)

REVIEW SUBMIT

State Assistance for Housing Rel... [Preview](#)

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APPLICATION REVIEWS ACTIVITY

Review Round

Reviewer

RV Reviewer

A completed score sheet look similar to the image below.

Review Round 1/1 completed

SAFHR Program Review Form

[Score Sheet Summary](#)

This section provides an overview of all questions that were marked for correction. Please scroll down to the appropriate section page for more details.

For SAFHR application questions, please contact us [here](#) or call 833-541-1599.

[Section 1: Review Summary](#)

Please scroll to section one (1) of the application review sheet for details concerning corrections to this section.

Questions marked for correction!

Please scroll to [section one](#) of the review form for correction details

Q7 thru Q9- Income	x
Q10/Q12- Income Range	x

The first page of the review provides a summary of the review and the application sections requiring updates. Each section will list the questions marked for correction (Section 1 and Section 2 in the screenshot below) and the sections that do not require updates (Section 3 in the screenshot below)

[Section 1: Review Summary](#)

Please scroll to section one (1) of the application review sheet for details concerning corrections to this section.

Questions marked for correction!

Please scroll to [section one](#) of the review form for correction details

Q7 thru Q9- Income	✘
Q10/Q12- Income Range	✘

[Section 2: Review Summary](#)

Please scroll to section two (2) of the application review sheet for details concerning corrections for this section.

Questions marked for correction!

Please scroll to [section two](#) of the review form for correction details

Total Assistance Exceeds 12 Months	✘
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[Section 3: Review Summary](#)

Please scroll to section three (3) of the application review sheet for details concerning for this section.

No questions in this section were marked for correction!

For more details on the review and the required corrections, scroll through the review to view tasks marked “no” and associated comments.

Review Task 7.

Estimated household income review

b. Does the household income in Q11 match the income listed in the table on Q9?	No
c. Is the household income below 80% AMI?	Yes
d. Was the correct income range selected in Q12?	Yes

Review Task 7b.

Missing or Incomplete Information

This section needs corrected

Then the applicant must find the corresponding section and question in the application. Click the “...” at the top of the appropriate section and then “edit.” Now, make the appropriate corrections.

The screenshot shows the application portal interface. On the left is a sidebar with a list of tasks, each with a green checkmark icon. The tasks are: SAFHR Eligibility Checklist, SAFHR Section 1: Applicant Information (highlighted with a green bar and a right-pointing arrow), SAFHR Section 2: Financial Assistance Request Information, SAFHR Section 3: Tenant Application Certification, and SAFHR Landlord Recommender Task. The main content area on the right is titled 'SAFHR Section 1: Applicant Information' and shows it was completed on Feb 14, 2021. Below the title, there is a 'Task instructions' link and a 'Hide' button. A red arrow points to the 'Edit' option in a dropdown menu that also includes 'Download' and 'Reset' options. The main content area contains instructions for completing the section, including a link to contact support.

Once all corrections have been made the applicant must click “Submit.”

Please note: if the application is not appropriately CURED within 10 days it may be discarded and the applicant will have to resubmit a new application.